



**TERMS & CONDITIONS**  
**SHARK SNORKEL / AQUAVENTURE WATERPARK**



## Shark Snorkel

- ✓ 48 hours prior booking is required.
- ✓ Open daily from 10:00 a.m. to 5:30 p.m.
- ✓ Shark Snorkel takes place at the Shark Lagoon at Aquaventure Waterpark.
- ✓ A maximum of 5 people are allowed per booking.
- ✓ Participants under the age of 18 must be accompanied by a participating and paying adult.
- ✓ The guest must check in 15 minutes prior to the reservation time at the Aquaventure ticketing plaza.
- ✓ If participants arrive 15 minutes after the experience's scheduled time, they will be considered a No Show.
- ✓ This experience is suitable for participants 6 years of age and older.
- ✓ The participant must wear an appropriate swimsuit and should arrive dressed and prepared to get wet.
- ✓ Participants under the age of 13 must be accompanied by a paying adult.
- ✓ Life jackets are required and will be provided.
- ✓ Pregnant guests are not permitted to participate in the programme.
- ✓ Cameras, jewelry, hair accessories, or any loose accessory are not allowed in the water for the safety of our animals. You can purchase photos taken by our professional photographer.
- ✓ Please note that in high season such as school holidays, winter holidays, or Easter holidays, the queues for the rides at Aquaventure might be long. Depending on availability, the AquaXpress can be purchased at the entrance or at the guest service kiosk inside the park.
- ✓ The park strictly prohibits the consumption of outside food and beverages.
- ✓ This ticket is void if altered or damaged.
- ✓ Park terms and conditions apply.



# Aquaventure Waterpark

- ✓ 24 hours prior booking is required.
- ✓ Open daily from 9:00 a.m. to 6:00 p.m. (timing might change depending on sunset).
- ✓ The park strictly prohibits the consumption of outside food and beverages.
- ✓ The Aquaventure Waterpark does not allow smoking.
- ✓ Visitors with illnesses or injuries (such as casts, bandages, etc.) are not allowed on the attractions.
- ✓ There are no pools or attractions that permit the use of regular nappies or diapers. Swim diapers and nappies are offered in all gift shops.
- ✓ Aquaventure Waterpark is a water facility. Please enter all pools and attractions feet first for your safety. Diving is not permitted anywhere in the resort or Aquaventure Waterpark.
- ✓ Life jackets are available at different locations around the waterpark.
- ✓ Life jackets are required for all swimmers under 1.2 meters and are recommended for weak and inexperienced swimmers.
- ✓ For the enjoyment of all guests, queue-jumping or saving a place in the queue is strictly prohibited. Guests who violate this policy may be asked to leave Aquaventure Waterpark. Guests may not exit a queue and return to the same position for any reason. For those looking to skip the queues, we recommend purchasing an AquaXpress fast pass for the day.
- ✓ Trident Tower: All riders must be a minimum of 1.2 meters (48") tall to ride.
- ✓ Vortex and Immortal Falls: Recommended for strong swimmers only
- ✓ Tower of Neptune: All riders must be a minimum of 1.2 meters (48") tall to ride.
- ✓ Tower of Poseidon: All riders must be a minimum of 1.2 meters (48") tall to ride Poseidon's Revenge and Slitherine. For Zoomerango and Aquaconda, riders must be a minimum of 1.07 meters (42"). Children from 1.07 meters (42") to 1.2 meters (48") are required to be accompanied by an adult.
- ✓ Selfie sticks, handheld Go Pro, and/or other action cameras are not allowed on any slides.
- ✓ Mobile phones are only allowed if safely secured in a waterproof neck pouch on Aquaventure Waterpark slides, except for the Vortex body slide.
- ✓ Shoes and Aqua Socks with thick and/or rubber soles are not allowed on the slides.
- ✓ To avoid injury to yourself and others, please always walk and do not run.
- ✓ Intoxicated guests will be refused entry to Aquaventure Waterpark.
- ✓ The lifeguard staff is present for your safety; please follow the safety instructions of the lifeguard staff at all times or risk injury to yourself or others. Improper conduct, unruly behavior, and horseplay are not permitted and will result in your removal from the attraction and/or property.
- ✓ Children under 1.2 meters (48") should always be supervised by a responsible adult. Lifeguards are present for the safety of all guests, but there is no substitute for the constant supervision of your children and others you are responsible for.



## Aquaventure Waterpark

- ✓ Children under 1.2 meters (48") should always be supervised by a responsible adult. Lifeguards are present for the safety of all guests, but there is no substitute for the constant supervision of your children and others you are responsible for.
- ✓ Eyeglasses and jewelry should be removed before riding. Aquaventure Waterpark is not responsible for lost items, and staff are not permitted to hold personal property. Please use the lockers to store your belongings.
- ✓ Aquaventure Waterpark attractions are not recommended for expectant mothers, persons with a history of neck, back, joint, or heart problems, or persons overweight or with physically limiting conditions. Guests with injuries (casts, bandages, etc.) or contagious diseases are not permitted at the attractions.
- ✓ Appropriate swimwear must be worn at all times. Management reserves the right to deny any guest wearing inappropriate swimwear.
- ✓ Acceptable swimwear: one-piece or two-piece swimsuit, speedo, rash guard, board shorts, and burkini
- ✓ Aquaventure Waterpark reserves the right to inspect all bags for any such items.
- ✓ Use of the Surf's Up wave rider is included in the Aquaventure Waterpark ticket price.
- ✓ Unacceptable swimwear: abayas, sarees, cotton tops and bottoms, jeans, long pants, undergarments, street clothing, and sheer or see-through items or other material deemed inappropriate
- ✓ This ticket is non-exchangeable and non-refundable.
- ✓ This ticket is void if altered or damaged.
- ✓ Aquaventure Water Park's terms and conditions apply.